



The Wisdom of Teams: Creating the High-Performance Organization (Collins Business Essentials)

By Jon R. Katzenbach~Douglas K. Smith

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Many companies overlook the potential of teams in turning around lagging profits, entering new markets, and making exciting innovations happen - because they don't know how to utilize teams successfully. Authors Jon R Katzenbach and Douglas K Smith talked with hundreds of people in more than thirty companies to find out where and how teams work best and how to enhance their effectiveness. They reveal: The most important element in team success Who excels at team leadership... and why they are rarely the most senior people Why companywide change depends on teams

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